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### VERSION INFORMATION

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Drobo S Firmware: Version 2.1.0 [5.28.33144]

### KEY HIGHLIGHTS

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This is a release of the Drobo S firmware.

- **Support for Large Capacity Drives (>2TB)**
- **Support for Drobo S with USB 3.0 interface**
- **Improvement in error handling of defective disks**

### BEST PRACTICES

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In accordance with industry best practices, you should always backup your data before any firmware upgrade. For more information please visit [www.drobo.com/support](http://www.drobo.com/support).

### KNOWN ISSUES

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#### Macintosh Specific

- **Symptom:** Non-destructive repartitioning is not supported.  
**Condition:** In Mac OS 10.5 and later, Disk Utility allows you to repartition a volume without losing the data on it. Drobo volumes do not support this functionality and should not be repartitioned once data has been placed on them.  
**Workaround:** Copy your data onto another drive and use Drobo Dashboard to reformat your Drobo's volume to a smaller size.

#### Windows Vista and Windows 7 Specific

- **Symptom:** Full format does not complete with Windows Vista (#10-651).  
**Condition:** Drobo will not support a full format from Vista for a volume bigger than the space available.  
**Workaround:** Choose the quick format option if you use Windows Vista to format Drobo.

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### Windows Server 2003 Specific

- **Symptom:** Drobo formatted as FAT32 not recognized by Windows Server 2003 (#10-496).  
**Condition:** If Drobo is formatted in FAT32 using the Drobo Dashboard or a different OS, such as XP, Windows Server 2003 does not recognize the FAT32 volume.  
**Workaround:** Use the Disk Manager OS utility on Windows Server 2003 to manually assign the FAT32 volume a drive letter.

### RELATED TECHNICAL DOCUMENTATION

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The currently released version of the Drobo user guide reference documentation is available on the Drobo Support Website: <http://www.datarobotics.com/support.html>. This includes:

- *Knowledge Base*
- *Best Practices*
- *User Guide*
- *Drobo Help for PC*
- *Drobo Help for Mac*