

CONTENTS

VERSION INFORMATION
KEY HIGHLIGHTS
BEST PRACTICES
KNOWN ISSUES
RELATED TECHNICAL DOCUMENTATION

VERSION INFORMATION

DroboElite Firmware: Version 1.0.2 [3.16.27316]

KEY HIGHLIGHTS

This is a release of the DroboElite Firmware.

- **This release is VMware ESX 4.0 certified**
- **Various other minor improvements**

BEST PRACTICES

In accordance with industry best practices, you should always backup your data before any firmware upgrade. For more information please visit http://www.drobo.com/support/best_practices.php.

KNOWN ISSUES

General Issues

- **Symptom:** DroboElite takes a long time to startup when in the process of protecting data (#09-497).
Condition: If the DroboElite has dual disk protection enabled and was in the middle of protecting data, it can take up to five minutes for the DroboElite to completely start up after a power loss.
Workaround: None. Wait for the DroboElite to finish its startup process.

Macintosh Specific

- **Symptom:** Non-destructive repartitioning is not supported.
Condition: In Mac OS 10.5 and later, Disk Utility allows you to repartition a volume without losing the data on it. Drobo volumes do not support this functionality and should not be repartitioned once data has been placed on them.
Workaround: Copy your data onto another drive and use Drobo Dashboard to reformat your Drobo's volume to a smaller size.
- **Symptom:** Apple Partition Map is not supported on volumes larger than 2TB.
Condition: Disk Utility allows you to change the default Partition Map Scheme from GUID to Apple Partition Map (APM). Drobo volumes larger than 2TB do not support this scheme and should not be formatted in this manner.
Workaround: Copy your data onto another drive and use Drobo Dashboard to reformat your Drobo's volume.

