

CONTENTS

VERSION INFORMATION
KEY HIGHLIGHTS
BEST PRACTICES
KNOWN ISSUES
RELATED TECHNICAL DOCUMENTATION

VERSION INFORMATION

Drobo Firmware: Version 1.3.7 [1.254.30359]

KEY HIGHLIGHTS

This is a release of the Drobo firmware.

- **Improved stability when connected to Apple Time Capsule.**
- **Fixed a problem that prevented Drobo from waking from sleep when connected to OS X v10.x.**
- **Improved management of defective SATA drives.**

BEST PRACTICES

In accordance with industry best practices, you should always backup your data before any firmware upgrade. For more information please visit www.drobo.com/support.

KNOWN ISSUES

Macintosh Specific

- **Symptom:** Non-destructive repartitioning is not supported.
Condition: In Mac OS 10.5 and later, Disk Utility allows you to repartition a volume without losing the data on it. Drobo volumes do not support this functionality and should not be repartitioned once data has been placed on them.
Workaround: Copy your data onto another drive and use Drobo Dashboard to reformat your Drobo's volume to a smaller size.

Windows Vista Specific

- **Symptom:** Full format does not complete with Windows Vista.
Condition: Drobo will not support a full format from Vista for a volume bigger than the space available.
Workaround: Choose the quick format option if you use Windows Vista to format Drobo.

Windows Server 2003 Specific

- **Symptom:** Drobo formatted as FAT32 not recognized by Windows Server 2003.
Condition: If Drobo is formatted in FAT32 using the Drobo Dashboard or a different OS, such as XP, Windows Server 2003 does not recognize the FAT32 volume.
Workaround: Use the Disk Manager OS utility on Windows Server 2003 to manually assign the FAT32 volume a drive letter.

RELATED TECHNICAL DOCUMENTATION

The currently released version of the Drobo user guide reference documentation is available on the Drobo Support Website: <http://www.datarobotics.com/support.html>. This includes:

- *Knowledge Base*
- *Best Practices*
- *User Guide*
- *Drobo Help for PC*
- *Drobo Help for Mac*