



**Drobo S Firmware
Release Notes
Release Date: May18, 2011**

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VERSION INFORMATION

Drobo Firmware: Version 2.1.1 [5.29.38828]

KEY HIGHLIGHTS

This is a new release of Drobo S Firmware. Improvements included in this version:

- **Fixed rare connection issue via USB 3.0 after device reboot.**
- **Fixed rare fan speed issue when device returns from idle.**

BEST PRACTICES

In accordance with industry best practices, always backup your data before any firmware upgrade. For more information, visit http://www.drobo.com/support/best_practices.php.

KNOWN ISSUES

Mac Specific

- **Symptom:** Non-destructive repartitioning is not supported.
Condition: In Mac OS X 10.5 and later, Disk Utility allows you to repartition a volume without losing the data on it. Drobo volumes do not support this functionality and should not be repartitioned once data has been placed on them.
Workaround: Copy your data onto another drive and use Drobo Dashboard to reformat your Drobo device's volume to a smaller size.

Windows Specific

- **Symptom:** Full format does not complete when using the Windows Disk Management Utility.
Condition: Drobo does not support a full format for a volume bigger than the space available in the internal drives.
Workaround: We recommend that you use Drobo Dashboard to format volumes on your Drobo devices. If you use the Windows Disk Management Utility choose the quick format option to format the volume.
- **Symptom:** A volume formatted as FAT32 or NTFS is not detected by Windows Server 2003.
Condition: If Drobo S is formatted in FAT32 or NTFS using the Drobo Dashboard or a different OS, such as XP, Windows Server 2003 does not recognize the FAT32 or NTFS volume.

Workaround: Use the Disk Manager OS utility on Windows Server 2003 to manually assign the FAT32 or NTFS volume a drive letter.

RELATED TECHNICAL DOCUMENTATION

Current Drobo technical reference materials are available on the Drobo Support Website (<http://www.drobo.com/support.html>). This includes:

- *Knowledge Base*
- *Best Practices*
- *Product Documentation*
- *Drobo Help for Mac*
- *Drobo Help for PC*