



## Drobo S Firmware Release Notes

Release Date: November 2, 2011

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### VERSION INFORMATION

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Drobo Firmware: Version 2.1.2 [5.33.44090]

### KEY HIGHLIGHTS

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This is a new release of Drobo S Firmware. Improvements included in this version:

- **Support for formatting Drobo volumes using Disk Utility on Mac OS X Lion.**
- **Fixed disconnect problems when Drobo S is connected via FireWire to new Mac systems.**
- **Fixed wake from sleep issue when connected via eSATA to a Mac.**

### BEST PRACTICES

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In accordance with industry best practices, always backup your data before any firmware upgrade. For more information, visit [http://www.drobo.com/support/best\\_practices.php](http://www.drobo.com/support/best_practices.php).

### KNOWN ISSUES

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#### Mac Specific

- **Symptom:** Non-destructive repartitioning is not supported.  
**Condition:** In Mac OS X 10.5 and later, Disk Utility allows you to repartition a volume without losing the data on it. Drobo volumes do not support this functionality and should not be repartitioned once data has been placed on them.  
**Workaround:** Copy your data onto another drive and use Drobo Dashboard to reformat your Drobo device's volume to a smaller size.

#### Windows Specific

- **Symptom:** Full format does not complete when using the Windows Disk Management Utility.  
**Condition:** Drobo does not support a full format for a volume bigger than the space available in the internal drives.  
**Workaround:** We recommend that you use Drobo Dashboard to format volumes on your Drobo devices. If you use the Windows Disk Management Utility choose the quick format option to format the volume.
- **Symptom:** A volume formatted as FAT32 or NTFS is not detected by Windows Server 2003.  
**Condition:** If Drobo S is formatted in FAT32 or NTFS using the Drobo Dashboard or a different OS,

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such as XP, Windows Server 2003 does not recognize the FAT32 or NTFS volume.

**Workaround:** Use the Disk Manager OS utility on Windows Server 2003 to manually assign the FAT32 or NTFS volume a drive letter.

## **RELATED TECHNICAL DOCUMENTATION**

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Current Drobo technical reference materials are available on the Drobo Support Website (<http://support.drobo.com>). This includes:

- *Knowledge Base*
- *Best Practices*
- *Product Documentation*
- *Drobo Help for Mac*
- *Drobo Help for PC*