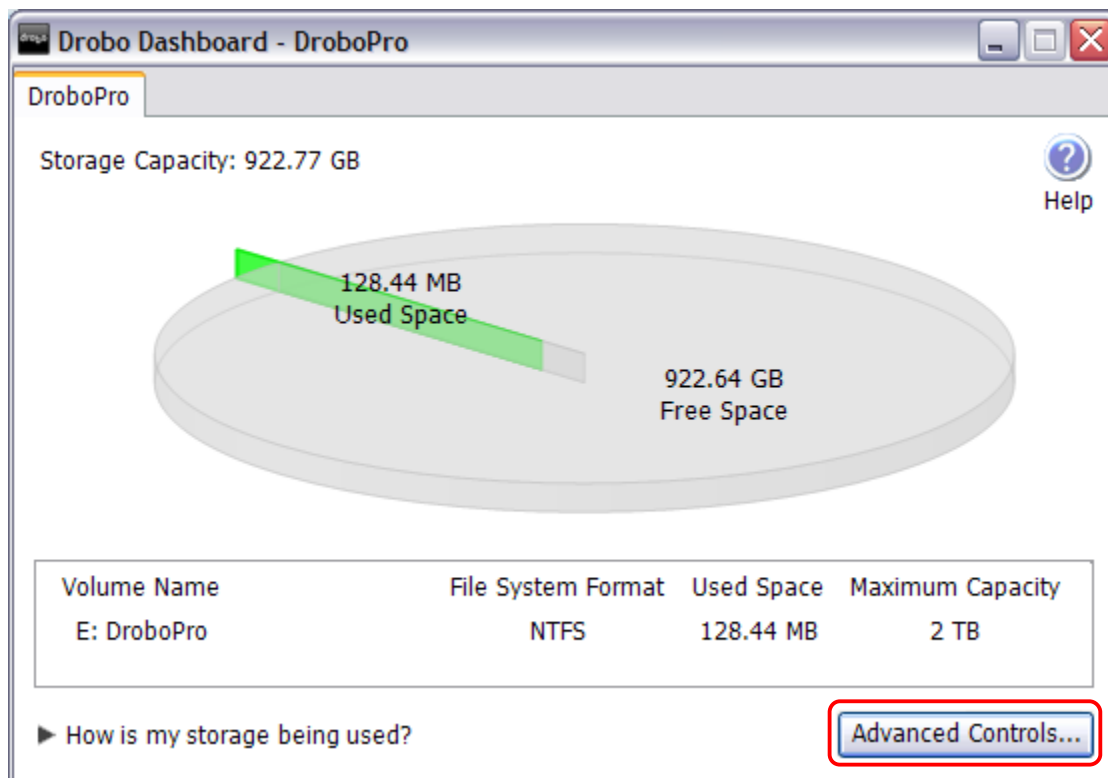
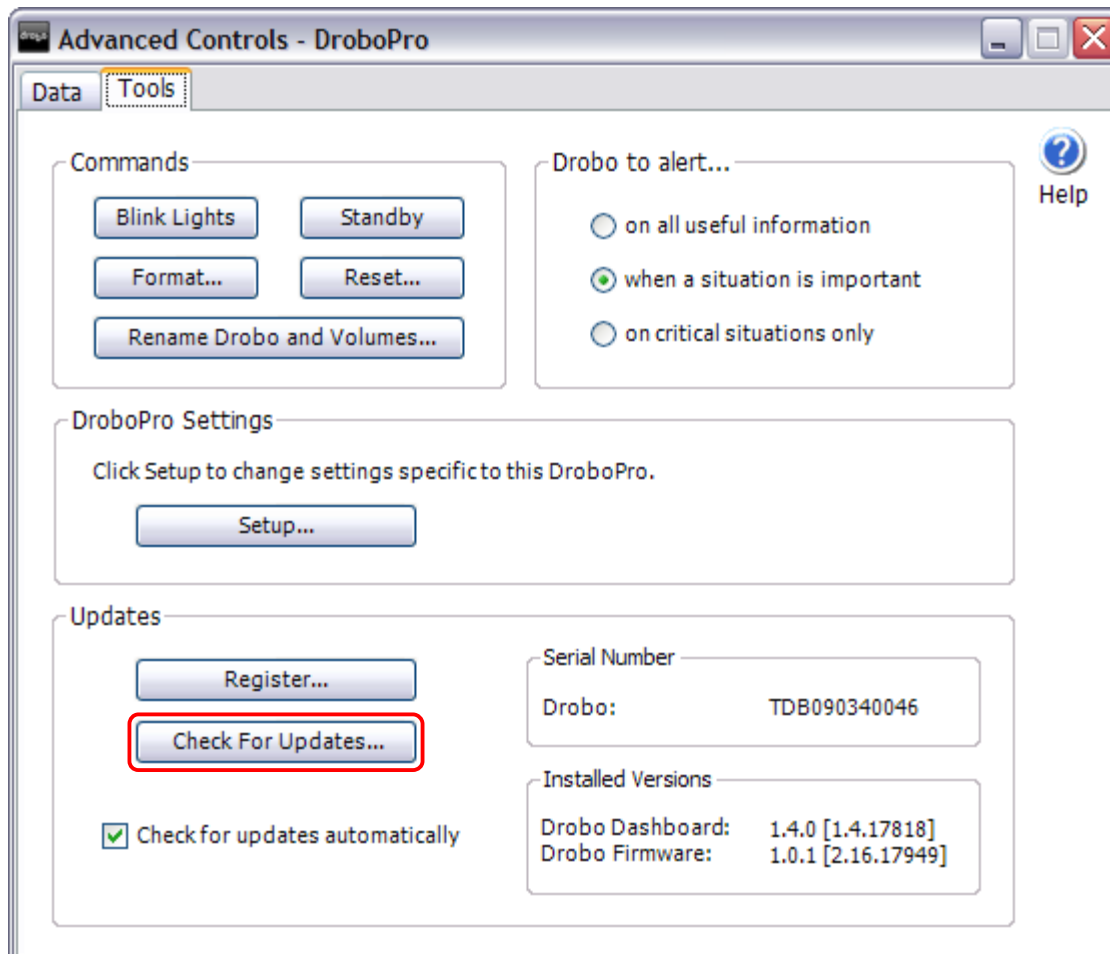


## Manual Firmware Update Instructions for Drobo storage devices

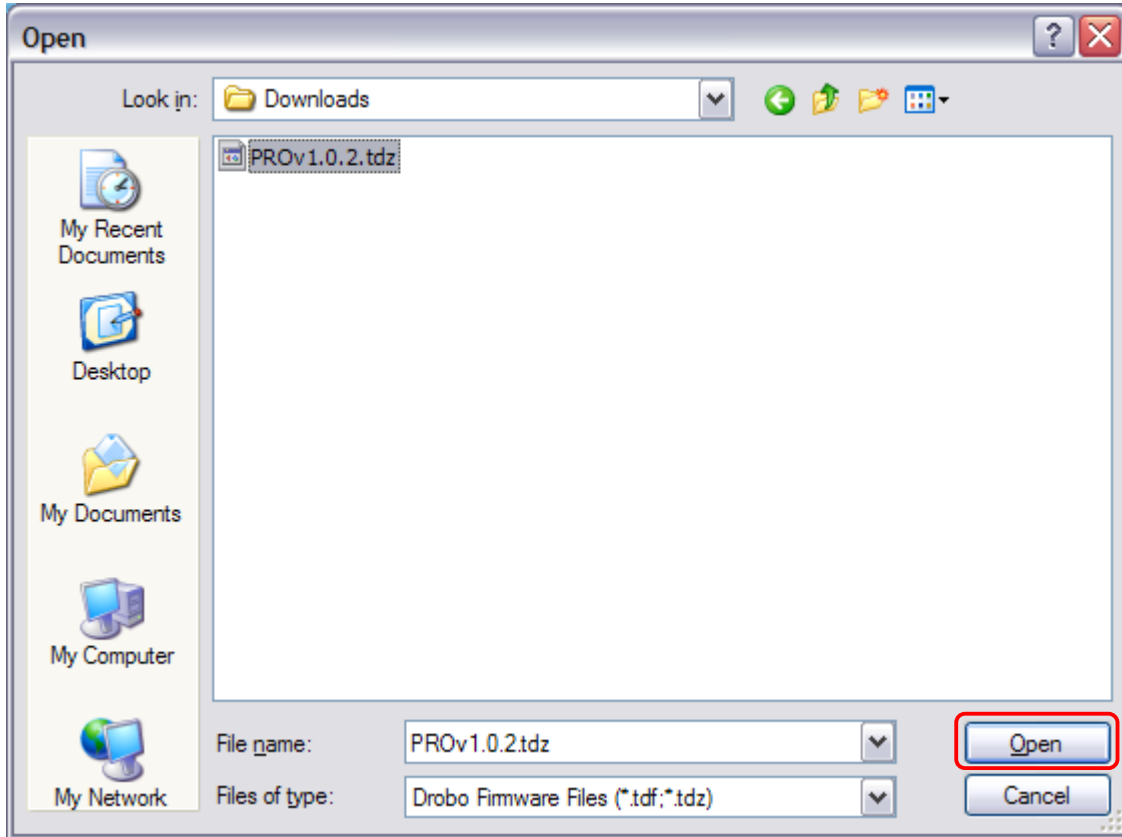
1. Download the zipped Drobo Firmware file (Windows) or Disk Image (Mac) and save it to a folder that is *not* located on your Drobo. Please insure that you have read and write privileges to this folder.
2. In Windows, extract the firmware file and save it to a folder *not* located on your Drobo device. After this step you should see a file that ends in the file extension of .tdz (e.g., 1.0.2.tdz). The file name will be different depending on the version of Firmware you are installing. On a Mac, double click the Disk Image to mount it on your Mac.
3. Open Drobo Dashboard and click Advanced Controls.



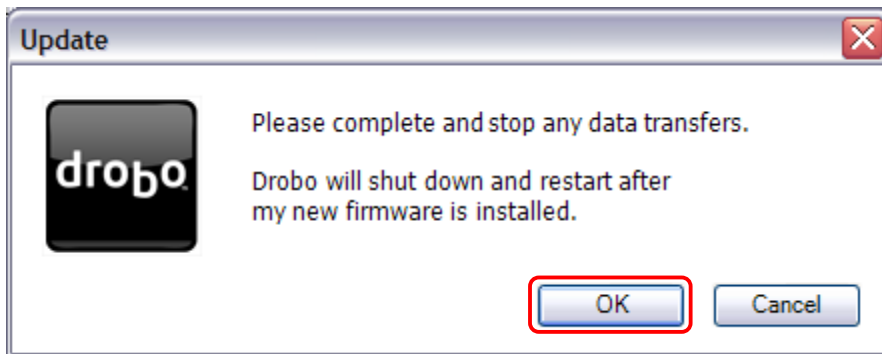
4. In the Advanced Controls window, click the Tools tab. **Next, hold down the Control key on your keyboard and at the same time click Check for Updates.**



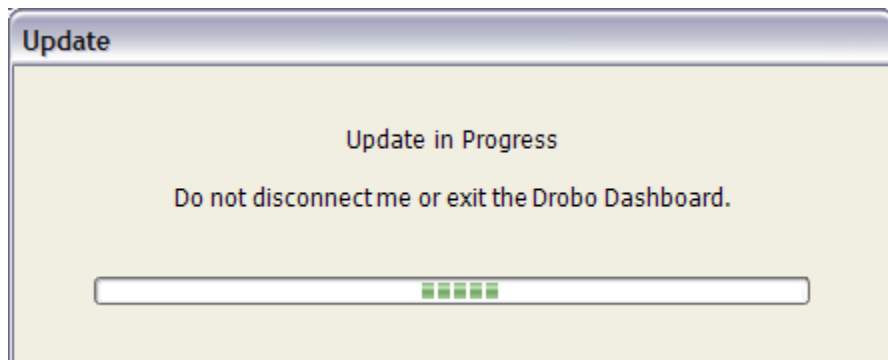
5. You will be presented with a dialog that allows you to select the Drobo firmware file. Navigate to the location where you saved the Drobo firmware file, select the .tdz, and click Open.



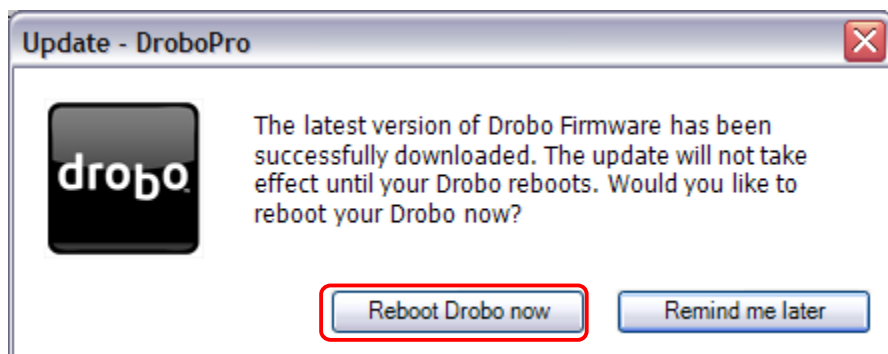
6. Make sure that you are not actively transferring data to or from your Drobo (check the activity indicator) and then click OK.



7. The following dialog will appear during the update. The update process will take a few minutes.



8. After the update process is complete, a dialog will appear asking you to reboot your Drobo. Click Reboot Drobo now.



9. To verify that your Drobo is running the new firmware, go back to the Tools tab in Advanced Controls. The version of Drobo Firmware is displayed in the bottom right corner.

